

Larissa Hotels has a great responsibility in protecting nature and the environment. For this reason, we aim to protect nature and leave a more livable world to future generations by giving priority to sustainable tourism practices. In line with this goal, Larissa Hotels works to ensure the sustainability of natural resources and the environment by taking many practices and measures.

We take care to save energy by using LED bulbs in rooms and common areas. In this way, we contribute to the protection of natural resources while saving energy. Thus, we help protect water resources and prevent waste.

The use of fresh, healthy and local products in food and beverage areas is an important step in conserving natural resources. By being sensitive about waste management, we collect waste separately and recycle it. In this way, we contribute to the protection of natural resources and the sustainability of the environment.

We use environmentally friendly cleaning materials to protect our employees and nature. In addition, we inform and train our employees on sustainable tourism practices. We also inform our guests about environmentally friendly practices. In this way, we contribute to the spread of sustainable tourism practices.

Larissa Hotels continuously conducts research and continues to improve its practices in order to develop sustainable tourism practices. In this direction, we aim to contribute to the formation of a more sustainable tourism sector in the future. In addition, we aim for our customers to contribute to sustainable tourism practices. For this reason, we inform our customers about the protection of natural resources and environmentally friendly practices and encourage them to support sustainable tourism practices.

Larissa Hotels will continue to be a pioneer in protecting nature and the environment and to leave a better world to future generations. In this direction, we aim to protect natural resources and ensure the sustainability of the environment by giving priority to sustainable tourism practices. In this way, we contribute to the protection of our natural environment as well as ensuring that our guests have a pleasant holiday.

# LARISSA HOTELS APPROVES A SUSTAINABILITY POLICY AIMING TO PROTECT NATURAL RESOURCES AND ENSURE THAT FUTURE GENERATIONS CAN BENEFIT FROM THESE RESOURCES. THE MAIN OBJECTIVES OF THIS POLICY ARE:

#### ENVIRONMENTAL PROTECTION

Larissa Hotels takes all necessary precautions to protect the environment and use natural resources in a sustainable way. In this context, it uses energy and water saving devices, performs waste management effectively and leads recycling activities.

ENVIRONMENTALLY RESPONSIBLE PURCHASING

As Larissa Hotels, we prefer environmentally friendly products when choosing our suppliers. In this way, we follow an environmentally friendly purchasing policy.

#### COLLABORATION WITH LOCAL COMMUNITIES

Our facility aims to contribute to the economic and social development of the region by collaborating with local communities.

#### WATER AND ELECTRIC SAVINGS

As Larissa Hotels, we take various measures to save water and electricity. These measures include using water-efficient faucets and shower heads, and using energy-saving light bulbs.

# HUMAN RESOURCES MANAGEMENT

Larissa Hotels acts in accordance with the principles of sustainability in its human resources management processes. In this context, it attaches importance to the training and development of its employees, implements fair recruitment and promotion processes, and prioritizes the health and safety of its employees.

## **GUEST SATISFACTION**

Larissa Hotels prioritizes guest satisfaction while implementing its sustainability policy. In this context, it offers comfortable and hygienic accommodation, offers healthy and delicious food options, and provides all necessary services for the satisfaction of its guests.



Larissa Hotels constantly reviews and updates this sustainability policy. In this way, it aims to keep the satisfaction of its guests and employees at the highest level, as well as protecting natural resources.

As Larissa Hotels, we strive to keep our customers' satisfaction at the highest level. During their stay, we inform our customers about environmental awareness and raise their awareness of sustainable tourism.

## SOCIAL RESPONSIBILITY

Our facility supports social responsibility projects. In this context, we participate in environmental cleaning activities in the region and work to meet the needs of local communities.

### QUALITY MANAGEMENT

At our facility, we work hard on quality management. We strive to provide the highest quality service to our customers.

For the success of our sustainable tourism policy, all of our employees must be sensitive to this issue and adopt our sustainable tourism policy.

AS LARISSA HOTELS, WE ARE COMMITTED TO PROTECTING OUR NATURAL RESOURCES AND MANAGING AN ENVIRONMENTAL FRIENDLY HOTEL MANAGEMENT. FOR THIS PURPOSE, WE DETERMINE OUR SUSTAINABILITY POLICY AS FOLLOWS:

# ECO-FRIENDLY APPLICATIONS

- We reduce energy consumption by using energy-efficient lighting systems in our facility.
- We implement recycling programs for waste management. We have established procedures for the sorting, recycling and disposal of waste used in our facility.
- Cleaning materials and chemicals used in our facility consist of environmentally friendly products.

# SOCIAL RESPONSIBILITY

- We train our staff on environmentally friendly practices and hold regular meetings to raise their awareness.
- We respect the local people and support the local economy by using local products at our facility.
- We offer disabled-friendly facilities for our disabled guests.

### QUALITY MANAGEMENT

- We are constantly improving our business management processes to keep guest satisfaction at the highest level.
- We act in accordance with hygiene and safety measures in our facility.

Larissa Hotels is committed to preserving natural resources and adopting sustainable tourism practices. This policy was created to respect the environment, cooperate with local communities, and delight our guests. To meet this commitment, we are taking the following steps:

#### RESPECT FOR THE ENVIRONMENT

To protect natural resources, we adopt environmentally friendly practices and take the following steps:

- Waste management: We work diligently on recycling and reuse in order to minimize our waste. In addition, we dispose of our waste correctly. In this way, we help prevent the depletion of natural resources.
- Energy saving: We use energy saving methods to minimize electricity and water consumption. We also offer our guests energy-saving options in their rooms. In this way, we contribute to the protection of natural resources.



Conservation of natural resources: We work to protect natural resources and adopt sustainable tourism practices. For this purpose, we organize environmental awareness trainings. Thus, we contribute to the future use of natural resources.

#### COLLABORATION WITH LOCAL COMMUNITIES

As Larissa Hotels, we aim to benefit local communities by cooperating with them. To this end, we take the following steps:

- Using local products: We contribute to the local economy by using local products. We also organize various events to promote local products to our guests. Thus, we contribute to the economic development of local communities.
- Social benefit: We work to understand the needs of local communities and develop projects to address these needs. We also run social responsibility projects for local communities. Thus, we help improve the quality of life of local communities.

## GUEST SATISFACTION

As Larissa Hotels, we take the following steps to ensure the satisfaction of our guests:

- Quality management: We are constantly improving quality management practices to provide quality service. Thus, we maximize our guests' accommodation experience.
- Guest feedback: We take into account the feedbacks of our guests and increase our service quality according to these feedbacks. Thus, we are constantly improving ourselves to meet the wishes of our guests.
- Guest satisfaction surveys: We regularly conduct surveys to measure guest satisfaction and improve our service quality according to the results of these surveys. Thus, we further improve the accommodation experience of our guests.

As Larissa Hotels, we will continuously work to fulfill our commitment to sustainable tourism. Thus, we will contribute to the protection of natural resources, the benefit of local communities and the satisfaction of our guests.

Our sustainability policy will be implemented by all our employees and will be constantly reviewed and improved.